



Latino Health Council

Agrace Hospice Care

5395 E Cheryl Pkwy, Fitchburg, WI 53711

June 22, 2017

9:30-11:30

0. Continental breakfast

Martha led us in a breathing exercise & invited us to envision our day going well and maintaining a feeling of peace as we go through. She invited us to reflect on how our day went at the end of the day as well.

1. Introductions (name & favorite music)

Liz Garcia-Jennings, Anna Kaminski, Martha Saucedo, Patricia Tellez-Giron, Brenda Gonzalez, Jeff Golden, Sara Camacho, Shiva Bidar-Sielaff, Rodrigo Valdivia, Lucia Ledesma, Leslie Patack, Amber, Andy Mackasee, Mary Grace Carney, Christie Jones, Doug Moss, Lidia Heartlub, Diane Feast, Viviana Populin, Maggie Britt, Lucia Ledesma, Mariana Niño de Guzman, Andrea Niño de Guzman, Teresa Bednarik, Rosa Rhoten, Anne Plesh

2. Minutes (approval/corrections)

Motion to approve- Anna Kaminski. Motion approved unanimously

3. Announcements/check-in

- A. **ABC For Health** developed a resource- 3 Steps to healthcare coverage- how to obtain, use, and maintain Badgercare.
- B. Judith w/ WI Council of Blind & Visually Impaired wasn't able to make it- she comes from the north side- if anyone's coming from north side and our meeting is outside of the transit service area, she would appreciate a ride.
- C. Sharper Vision Store Grand Re-opening & Council Open House- July 13th. **WI Council of the Blind & Visually Impaired**- 754 Williamson Street 3:00 p.m. - 6:00 p. m. Join the Council staff and board in celebrating the Grand Re-Opening of our Sharper Vision Store following months of renovations! We will also be offering office tours and birthday cake as we celebrate our 65th anniversary in 2017.
- D. **Centro Hispano** passed out summer program flyers-
 - A. Post-partum support group (Patricia & Shiva talked with Centro about the people working this program and invited collaboration with this program),
 - B. El Mercadito- Farmer's Market- every Sunday, June 4-September 24th, 1:00-4:00 p.m.,
 - C. Pa' Ponerse Saludable-Program to help people learn healthy habits- June 29-September 14 Thursdays 9:30am- they are recruiting participants
- E. Owen is expanding his practice and bringing an additional therapist (Chelsea O'Neil Karcher) who is also dedicated to serving marginalized

clients & working with families wanting to do family planning, work towards pregnancy/adoption, cope with postpartum depression, body image, and other issues. The **Center for Community Healing** will be opening in August & the website is www.arttherapymadison.com

- F. **ARCW** gave Patricia financial statement and asked that organizations check if they have paid their dues. Current Balance is \$22,584. UW Health will also be writing a check for \$2,500. Request for funding will be coming out soon.
- G. **Imagine Madison** has contracted with a consultant to do community engagement & input. Various communities have been approached to provide input. RFP went out in the spring for organizations to lead input sessions/gather information. Fernando wrote an application on behalf of LHC- did not receive the funding. Centro Hispano did receive funding for outreach to Latino community. They're having an event in August, but Patricia invited them to one of our meetings for us to provide feedback. They might come to August meeting for us to offer feedback/suggestions.
- H. Brenda Gonzalez will join board of directors for Access Clinics

4. Old business:

- **Breast Cancer** project- Reached out to hairstylists to teach them about resources & breast cancer information. 5 hairstylists participated in training. Planned Parenthood, WellWomen's Program, Gilda's Club, Catholic Multicultural Center were also contacted to be resources for referrals. Hairstylists were excited about the training. Certificates were given to stylists. They will track how many people they've reached out to in a year & organizations will track referrals from the hairstylists. Provided opportunity for students to learn about organizing events & working in community.
- Goal is for more Latinos to be tested for breast cancer & for them to be more familiar with resources. 1 in 8 women get breast cancer. Latinx people are not at increased risk, but often do not access resources as quickly as other communities.
- 40 people had their hair done before the event & stylists practiced the skills they gained at the training. Survivors spoke about their experiences. Link to newspaper article covering the program:
http://host.madison.com/ct/news/local/govt-and-politics/health-initiative-uses-hairstylists-to-promote-breast-cancer-awareness-in/article_486b5495-01a0-59c1-b532-a8bf8c72d8fd.html

5. New business:

- **Agrace presentation - Brenda Gonzalez**
- Listened to radio novelas discussing Agrace services
- Agrace was founded in 1978 & now has two facilities- Fitchburg has 50 beds, Janesville has 15 beds & they also have offices in Baraboo and Rockford. Serve 14 counties & 800+ patients/day. Nearly 1,000 volunteers. 650+ employees.
- Mission- partnering with patients & families to improve quality of life throughout serious illness
- Agrace uses 'hospicio as translation in Spanish' because Medicare/Medicaid has translated hospice as hospice, even though this is not often used in communities.
- **Inpatient services**- short term care managing acute symptoms. Goal is to control symptoms & return patient to home setting. Covered by Medicare/insurance hospice benefit.

- 70% of services are provided in-home
- **Palliative Care** -care for anyone with chronic disease- regardless of prognosis. Focuses on providing relief from pain, symptoms & stress to help patient feel better.
- Hospice team includes nurses, social workers, certified nursing assistant, hospice counselor, volunteers, medical directors, team meets every 2 weeks, **interpreters are now included as part of the team.**
- **Payment**- Medicare/Medicaid (90%+), Private insurance, private self-pay, *Agrace care for all*- based on financial need & provides opportunities for all clients regardless of ability to pay or provide a social security number.
- National Hospice/Palliative Care Organization- **7% of Hospice patients by ethnicity are Latinos.** Discussion about reasons for this disparity- could be disparities in healthcare services, outreach, communities feeling they need to care for themselves, low referral rates by physicians, etc.
- Agrace is attempting to become more inclusive internally- directors participate in diverse community efforts, collaborate w/ HR on recruiting & hiring a diverse workforce, training conducted for volunteers, build annual equity & inclusion plan, continue to evaluate & improve CNA minority scholarship program.
- Externally- connecting with Latinx, African American, & Hmong communities, partnering with other healthcare systems.
- Patient focused efforts- changed interpreter services & translation programs to integrate into teams, evaluate potential barriers for communities of color
- Agrace has participated w/ LHC for many years & took feedback about forms to remove SSN, & examine & increase accessibility of services for people who are undocumented & without insurance.
- Will offer community grief counseling outside of Agrace soon
- Want to continue to look at national statistics/trends as they move forward.
- Question: Do PCPs stop involvement once Agrace works with them? PCPs can stay in touch with patients in palliative care. Have a RN who will communicate with team & PCP.

Meeting adjourned

Next meeting: **July 27, 2017**

Meeting place: **Journey Mental Health**
(Journey & Unidos will present together & discuss Joint Crisis Line effort.)

Minutes: **Sara Camacho**